

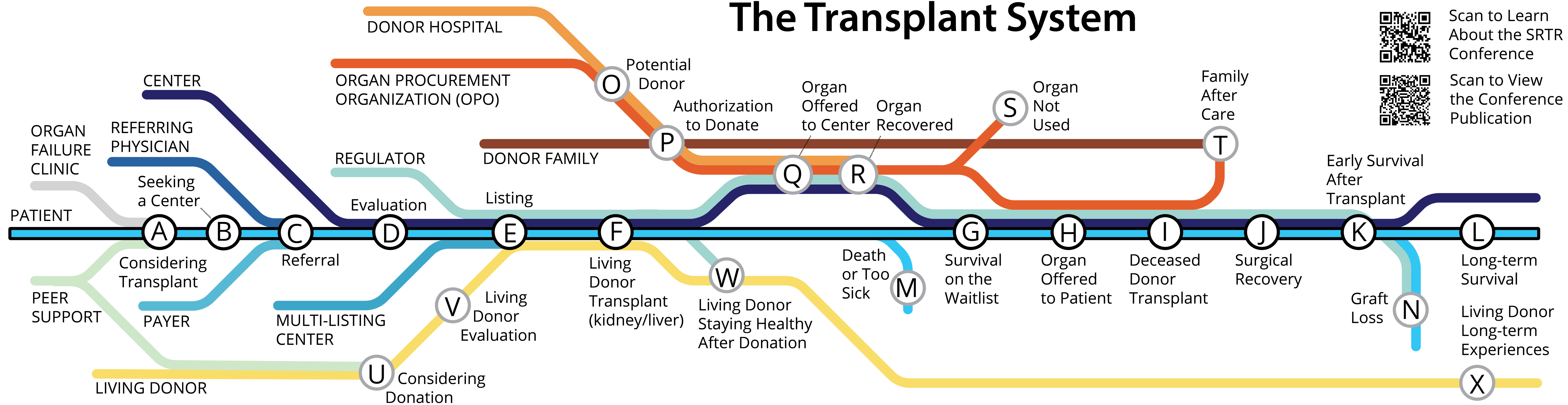


Developing a Patient-centered Schematic Map of the Transplant System

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The Transplant System



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Introduction

- A recent Scientific Registry of Transplant Recipients (SRTR) national consensus conference sought to engage transplant stakeholders to improve the collection, reporting, and use of transplant data.¹
- To facilitate stakeholder engagement, SRTR developed a schematic map of the transplant system to orient discussions to specific points in the process with the transplant patient experience at the center.

Results

- The iterative development included feedback from multiple stakeholder groups, including professionals, patients, and living donors.
- Stakeholders provided positive feedback for the style of a “subway map” to provide a recognizable visual language to interpret a complex system more easily.

Conclusions

- The transplant system map was an effective guide to facilitate stakeholder engagement for recommendations to improve data collection and use of transplant data.
- The map locations provided a framework to organize consensus conference recommendations.
- Future work may expand the map content to include detailed inset images for portions of the system and may include the use of patient-centered system maps to improve SRTR website navigation and user experiences.

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